



# Electronic Ignition Safety Manual

## Installation & Operation Instructions

**Select Models**  
**Certified by**  
**CSA International\***  
**Meets: ANSI Z21.97-2010**  
**ACR97-003**  
**See Bottom of This Page**



**Installation**

We suggest that our products be installed by professionals that are locally licensed by the authority having jurisdiction in gas piping.

**Service**

We suggest that our products be serviced by a professional certified in the US by the National Fireplace Institute (NFI) as NFI Gas Specialists.



**⚠ WARNING: FOR OUTDOOR USE ONLY**

**⚠ WARNING**  
 •Improper installation, adjustment, alteration, service, or maintenance can cause injury or property damage. Read the installation, operating, and maintenance instructions thoroughly before installing or servicing this equipment.

**⚠ WARNING**  
 •Do not store or use gasoline or other flammable vapors and liquids in vicinity of this or any other appliance.  
 •An LP-cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.

**⚠ DANGER**  
 If you smell gas:  
 1) Shut off gas to appliance.  
 2) Extinguish any open flame.  
 3) If odor continues, keep away from appliance and immediately call gas supplier or fire department.

**INSTALLER: Leave this manual with the appliance.**  
**CONSUMER: Retain this manual for future reference.**

\* **Select Models** CSA Certified:  
**Bowl: 13SS90HWI, 19SS90HWI, 25SS150HWI, 31SS300 HWI, 37SS300HWI-HC, & 43SS400HWI-HC**  
**Flat: 18FSS90HWI, 24FSS150HWI, 30FSS300 HWI, 36FSS300HWI-HC, & 42FSS400HWI-HC**  
**Trough: 24SS50HWI-TRGH, 36SS75HWI-TRGH, 48SS100HWI-TRGH, 60SS125TRGH, 72SS150HWI-TRGH, & 96SS200HWI-TRGH**

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## Product Specific Information

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- 10) Replacement Parts
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## 1) General Information

Please carefully follow the instructions in this manual to prevent personal injury or property loss. Instructions are updated as needed. It is the installer's responsibility to periodically review instructions for applicable updates.

The steps listed as:

**WARNINGS:** Contains information critical to the safe installation and operation of the fire-pit.

**WARRANTY REQUIREMENT:** Must be strictly followed to qualify for product warranty. Warranty will be void if not followed.

**IMPORTANT:** Are notes and insights to help ensure product satisfaction and serviceability.

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**WARNING:** It is the installer's responsibility to ensure a safe installation and to educate the end user as to proper operation. Leave this manual with the end user.

**WARNING:** Never alter product or configuration in any way.

**WARNING:** FOR REMOTE CONTROL USE: To prevent accidental start-up from unwanted RF signals it is the responsibility of the end user to turn off power to electric outlet for the remote control receiver when the fire-pit is not in use via wall switch or breaker.

**WARNING:** We suggest that our products be installed by professionals that are locally licensed by the authority having jurisdiction in gas piping. We suggest that our products be serviced annually by a professional certified in the US by the National Fireplace Institute (NFI) as NFI Gas Specialists or in Canada by WETT (Wood Energy Technical Training). Installer must follow all instructions carefully to ensure proper performance and safety. Hearth Products Controls Company is not responsible for your actions.

**WARNING:** Product is not intended to be a starter for wood or any other combustibles.

**WARNING:** It is the responsibility of the installer to follow ALL LOCAL CODES concerning the installation and operation of the fire pit. In the absence of local codes, please follow:

Fixed piping system: The *National Fuel Gas Code, ANSI Z223.1/NFPA 54* or *International Fuel Gas Code*.

Electrical ground: The *National Electrical Code, ANSI/NFPA 70*.

**WARNING:** Only use gas/fuel type specified for this fire pit see label on the fire pit control Box. Verify correct gas/fuel type and pressure. Never use an alternative fuel to include bio-fuel, ethanol, lighter fluid or any other fuel.

Gas pressure and type should be checked prior to use and installation.

### Natural Gas Fire Pit:

Supply Pressure: Minimum: 3.5" W.C.; Maximum: 7.0" W.C.

Outlet Pressure: 3.5" to 5.0" W.C.

### LP Gas:

Supply Pressure: Minimum: 8.0" W.C.; Maximum: 15.0" W.C.

Outlet Pressure: 10.0" to 12.0" W.C.

## 2) Selecting the Location

**WARNING:** All fire pits, match lit kits, spark ignition, safety pilot and electronic ignition systems are designed and intended for outdoor use only.

**WARNING:** For electronic ignition models there must be an electrical shut off ( wall switch or breaker ) on the exterior of the fire pit or on adjacent wall to allow for emergency shutdown and maintenance.

**WARNING:** All fire pits must have a gas shutoff on the outside of the exterior of the fire pit to allow for emergency shut off and maintenance.

**WARNING:** Select a location where the fire pit can be attended during operation. Never leave an operating fire pit unattended or by someone not familiar with its operation or emergency shut off locations.

**WARNING:** Both children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burns and clothing ignition.

**WARNING:** Young children should be carefully supervised when they are in the area of fire pit.

**WARNING:** Clothing or other flammable materials should not be placed on or near fire pit.

**WARNING:** Fire pits create very high temperatures - Combustibles must be located far enough away that there is no risk of ignition.

**WARNING:** Overhead Clearance applies to tree limbs and branches only- DO NOT install unit under overhang or ceiling.

**IMPORTANT:** It is recommended that material such as granite, marble or other dense stone be kept away from heat and especially flame due to risk of cracking. Manufacturer is not responsible for damage.

### Fire Pit Clearances

Under Valve Box When Applicable	6"
Sides Surrounding Fire Pit	48"
Overhead Clearance	120"

- The gas line should be a minimum of 3/4" or larger based on fire pit size and distance from fuel source.
- Select a location with good drainage.
- Choose a location that allows easy access for installation and maintenance of the fire pit.
- Pick a location that allows sufficient horizontal room to enjoy the fire pit while allowing a safe distance from the heat and flame.

## 3) Construction of the Enclosure

**WARNING:** For electronic ignition models there must be an electrical shut off ( wall switch or breaker ) on the exterior of the fire pit or on adjacent wall to allow for emergency shutdown and maintenance. Verify correct 110VAC or 24VAC Supply.

**WARNING:** All fire pits must have a gas shutoff on the outside of the exterior of the fire pit to allow for emergency shut off and maintenance.

**WARNING:** Always use proper materials and construction for gas supply, power and enclosure.

**WARNING:** The enclosure must incorporate 1 vent on at least two opposing sides (2 vents total) at a minimum size of 18 sq. inches each (Example: 3"x 6" or larger). Ventilation allows for heat and or residual fuel to escape. Failure to properly vent enclosure may result in the fire-pit overheating or explosion. For electronic ignition systems the fire pit will automatically shut down when internal valve box temperature reaches 175° F and will automatically restart when temperatures drop below 175° F . Overheating could lead to heat damage to internal components. Some enclosures may require more ventilation based on material, size, and extended use. The vent may work as a drain as well when installed at bottom sidewall to prevent water build up.

**WARNING:** The interior void space of the enclosure surrounding the valve box cannot be filled with any material (gravel, crushed rock, concrete, etc.)- It is a requirement to have a minimum of 6" under the valve box for proper ventilation.

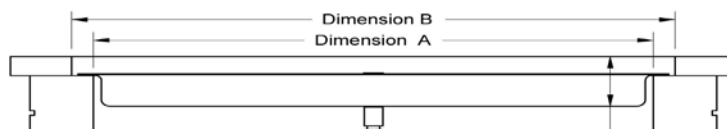
**WARNING:** Select materials that are non-combustible in both initial installations as well as over time.

**WARRANTY REQUIREMENT:** The enclosure must be constructed on a stable surface. The weight of the fire pit must be supported by the pan and not by any control/valve box. For electronic ignition models the control/valve box must be above grade with adequate drainage to prevent water damage to the controls inside the box.

- Make sure that the structure is level. We recommend the use of the installation collar (optional) that may be mortared into the surround.
- HPC recommends that the pan lip is recessed on trough (linear), and large round products as illustrated below. HPC cannot guarantee the lip on all of our products will be perfectly flat and will not warp due to heat.



Vents- 2 Total



## 4) Installation of a Fire Pit

### Installation

We suggest that our products be installed by professionals that are locally licensed by the authority having jurisdiction in gas piping.

**WARNING:** We suggest that our products be installed by professionals that are locally licensed by the authority having jurisdiction in gas piping.

**WARNING:** We suggest that our products be serviced annually by a professional certified in the US by the National Fireplace Institute (NFI) as NFI Gas Specialists.

**WARNING:** Confirm this appliance is built for gas used – natural gas or LP. Do not use natural gas appliance with LP or LP appliance with natural gas. Refer to the label on the appliance.

**WARNING:** To prevent damage, unhook fire pit from gas supply for pressure leak tests.

**WARNING:** Burn Testing- It is the responsibility of the qualified installer to test for gas leaks at all connections.

**WARNING:** When filling the pan with lava rock and/or decorative glass, the instructions in Section 5 must be followed.

**WARNING:** Gas Plumbing Connections: Use only joint compound or tape that is resistant to all gases. Apply joint compound to all male pipe fittings only- DO NOT use on FLARED fittings. Be sure to tighten every joint securely.

**WARNING:** For systems with an extended or detached valve box the area in which the valve box is installed must conform with all installation requirements to include but not limited to location, construction, venting and local codes. Failure to do so may result in personal injury property damage or explosion.

**WARRANTY REQUIREMENT:** The fire pit assembly should be recessed a minimum of 4” from the top of the enclosure to protect flame from being blown out. Some areas may require more- 8” is not uncommon.

**WARRANTY REQUIREMENT:** Electronic Ignition fire pits come with a 13” x 13” sheet of insulation between pan and valve box to protect internal components from heat damage. This may need to be trimmed on smaller enclosures for proper fit. Please use insulation at all times.

**WARRANTY REQUIREMENT:** Warranty is void if valve box is opened.

- Purge gas lines of air.
- Perform all leak test with leak detector or leak reactant.
- Verify correct gas type and pressure.
- Perform leak test on main gas supply. Repair leaks as necessary.
- Shut Off Gas Supply and Power to fire-pit.
- Connect fire-pit to main gas supply. If using flex line avoid sharp bends with flex line to prevent whistling.
- Turn on gas supply and perform leak test on all inlet connections. Repair as needed.
- For electronic ignition models hook up proper 110VAC or 24VAC electrical power following all local codes.
- On electronic ignition models The 3’ power cord can be either tied into the main power supply for use with wall switch or plugged into remote receiver to use remotely.
- Position fire pit safely with access to all gas connections for testing.
- Light fire pit. It may take several cycles to purge air from the lines.
  - For electronic ignition models apply proper 110VAC or 24 VAC.
- Once fire pit is lit perform leak test on all gas connections. Repair as needed.
- Turn off fire pit and allow to cool.
- Apply media as described in (Section 5).
- Turn on fire pit again and perform leak test with media correctly installed. If gas leak is detected verify correct media application and repair as needed.
- If trimmer valve is installed adjust flame to desired height. Never alter the product configuration.
- Set fire pit in properly constructed enclosure (Section 3).
- Verify correct operation and lighting.
- Review safety manual with end user and instruct not to change/ modify fire pit or media.
- Leave manual with end user.



**IMPORTANT:** On electronic ignition models please apply the Start Up and Shutdown decal next to control switch in an obvious position.

## 5) Media

**WARNING:** FOR GLASS MEDIA USAGE WITH LP GAS- WHEN USING APPROVED DECORATIVE GLASS TO COVER BURNER APPLY ONLY ENOUGH TO HIDE BURNER. APPLYING OVER 1/2” MAY CREATE BACK PRESSURE AND GAS LEAKAGE FROM AIR MIXER RESULTING IN LP POOLING UNDER FIRE PIT.

**WARNING:** FOR GLASS MEDIA USAGE WITH LP GAS- THE UNIT MUST BE TESTED WITH MEDIA OVER BURNER FOR CONFIRMATION OF NO BACK PRESSURE CREATING GAS TO LEAK OUT OF AIR MIXER VENTURI HOLES. THIS MAY HAVE TO BE DONE PRIOR TO PLACING IN ENCLOSURE IF NO ACCESS DOOR.

# Lava Rock & Glass Application

Please follow the instructions below to add the finishing touch to your fire pit. Remember the deeper your lava rock or glass the more risk of reducing if not smothering the flame. Particular attention needs to be on the pilot assembly area. **Incorrect media installation will cause the pilot flame to suffocate and turn off pit or delay main burner ignition.**

## Lava Rock Only Application

- 1) Install your fire pit per instructions.



- 2) Apply lava rock ONLY deep enough to cover ring and pan- less than 2" above fire ring.



## For Electronic Ignition

- 3) Blow Out Box: Do not cover vents with lava rock- leave open. Do not allow any rock to block flame opening.



- 4) **Blowout Box:** Do not cover blowout box vents or opening with lava rock or glass. Incorrect media installation will cause the pilot flame to suffocate and turn off pit or delay main burner ignition.

## Decorative Glass Application

- 1) Install your fire pit per instructions.



- 2) Add base layer of lava rock as filler to hide pan and ring. Height should be slightly above ring.



- 3) Apply top coat of glass to lava rock just deep enough to hide lava rock and ring.



## For Electronic Ignition

- 4) **Blowout Box:** Do not cover blowout box vents or opening with lava rock or glass. Incorrect media installation will cause the pilot flame to suffocate and turn off pit or delay main burner ignition.



**DO NOT COVER VENTS!**



**DO NOT COVER PILOT OPENING!**

## 6) Parts Lists

- 1) Electronic Ignition Fire Pit
- 2) Lava Rock
- 3) Wall Switch or Remote
- 4) Cover
- 5) Instructions

## 7) Fire Pit Operation

**WARNING:** Before use, be sure to test all gas connections for leaks. Do not use fire pit if there is any evidence of leaking gas. If leaking gas suspected, turn off the main gas supply and repair immediately.

**WARNING:** Do not use fire pit if any part has been submerged under water. Immediately call a qualified service technician to inspect the fire pit and to replace any part of the control system and gas control which has been under water.

**WARNING:** For electronic ignition models power to fire pit must be turned off via wall switch or breaker when not in operation.

**WARNING:** Never use any material that is non-porous and holds moisture such as gravel, pebbles, river rock, etc. This material, when heated will cause the trapped moisture to boil and fracture unexpectedly. This material is not sufficiently porous to allow heated steam to readily escape which can break and cause personal injury or damage.

**WARNING:** Solid fuels shall not be burned in the fire pit. Leaves, sticks, wood, paper, clothing, food material, should be kept away from the fire pit. Make sure that there is no vegetation or other objects over the top or sides of the fire pit that could interfere with safe operation. See clearances in section 2 Selecting the Location.

**WARNING:** If lava rock is wet, allow fire pit to burn for 45 minutes prior to coming within 15 feet of the fire pit.

**WARRANTY REQUIREMENT:** When not in use the fire pit must be covered at all times.

### Electronic Ignition Fire Pit Start Up:

**Initial Start-up:** Several “on/off” cycles may be necessary to purge air in gas lines after system installation. Fire pit will lockout after 15 attempts to light pilot: Please power OFF then ON to restart.

#### **Sequence of Operation:**

1. The hot wire igniter will be powered (glow red) for 5 seconds before pilot valve opens.
2. The hot wire igniter will only be powered the initial 15 seconds of the 60 second pilot cycle. This sequence will repeat up to 15 times (~15 minutes) before going into lockout. To reset, turn “OFF” power then back “ON” again.
3. Pilot flame will ignite and warm thermocouple- it may take 30 seconds at times for thermocouple to get hot. If thermocouple is not hot in 60 seconds, system will shutdown then go back to Step 1.
4. Once thermocouple is hot, main valve will open allowing main burner to ignite.
5. If pilot flame is blown out at anytime, system will shutdown, then automatically restart (Step 1).

**IMPORTANT:** If power to the fire pit is turned “Off” then immediately turned back “On” the system will go into lockout mode. To reset, turn off, wait 5 minutes, then turn on.

### FIRE PIT START UP

1. **STOP! Read the safety information on “What to Do If Smell Gas” (Pg. 1).**
2. Confirm there is no debris in fire pit (as mentioned in warnings) including water.
3. Turn “ON” electrical power and gas to fire pit.
4. Using wall switch or remote, turn “ON” fire pit- this may take several cycles to purge any air.
5. To reset after lockout, power unit down, wait 5 minutes, then restart.
6. Once fire pit has ignited, **DO NOT** leave unattended.

**OVERHEATING:** The fire pit will automatically close gas valve if temperature exceeds 175° F inside valve box to prevent component damage. When unit cools below 175° F, the unit will automatically restart. To correct overheating, ensure enclosure has adequate ventilation- see “Construction of Enclosure”.

### FIRE PIT SHUTDOWN

1. Turn “OFF” fire pit using remote control or wall switch.

**IMPORTANT: FOR REMOTE CONTROL USE: YOU MUST ALSO TURN OFF POWER TO ELECTRICAL OUTLET OR GAS TO FIRE PIT TO PREVENT ACCIDENTAL START.**

2. Once fire pit is cooled, use appropriate cover to protect fire pit.

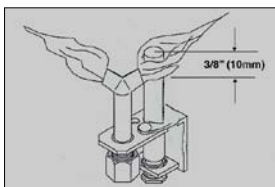
## 8) Maintenance

**WARNING:** Any guard or protective device removed for servicing must be replaced prior to operating the fire pit.

**WARNING:** We suggest that our products be serviced annually by a professional certified in the US by the National Fireplace Institute (NFI) as NFI Gas Specialists.

**WARNING:** Ensure gas and power (if applicable) are shut off and fire pit is cool before servicing.

- Keep fire pit covered at all times when not in use.
- Keep any debris out of fire pit- clean as needed.
- Ring Cleaning: (1 x YR) If flames exhibit any abnormal shapes or behavior, or if burner fails to ignite properly, then the burner holes may require cleaning. The appliance can be cleaned by carefully removing the logs and media to allow access to burner. Use a brush to carefully remove dust, spider webs, and loose particles from base, logs, and fire ring itself. If evidence of damage, fire ring must be replaced with fire ring specified by manufacturer.
- Thermocouple Cleaning of Soot: (1 x 6 mos. or as needed) Remove lava rock & glass around pilot, then the blow out box lid. Clean thermocouple of any soot using soft brush. Be careful not to damage hot wire element. Place lava rock or glass back as explained in section 5.
- Visually inspect the pilot- The pilot flame should cover 3/8" to 1/2" of the thermocouple as shown below. Cleaning of orifice may be required by removing pilot hood (CCW) and removing orifice as shown below.



Pilot Hood- turn CCW.



Orifice

### Service



We suggest that our products be serviced by a professional certified in the US by the National Fireplace Institute (NFI) as NFI Gas Specialists.

## 9) Troubleshooting

Below are some potential causes and countermeasures to the symptoms indicated in bold. Please contact your retailer or certified technician for service & repair.

**WARRANTY REQUIREMENT:** Warranty is void if valve box is opened.

### Hot Wire Will Not Glow

1. No power to unit.
2. Hi Limit Temp. Switch Tripping
3. Hot wire element damaged
4. Damaged wires.

Confirm breaker, wall switch, and remote are on (120Vac)  
Inadequate venting- see proper venting in "Construction of Enclosure"  
Change hot wire element.  
Inspect wires to hot wire- confirm insulation is in good condition and connections are tight.

### No Pilot Flame (Hot Wire Glows)

1. Air in gas line.
2. Debris in gas line.
3. Gas Pressure Improper
4. Pilot Orifice Dirty

If new install, may take several attempts to purge air  
Confirm gas line is clear (insulation, dirt, plastic etc..)  
Confirm proper gas pressure (Section 1)  
Remove pilot head and clean (Section 8)

### No Main Burner (Pilot Lights)

1. Gas Pressure Improper
2. Small Pilot Flame
3. Dirty Thermocouple
4. Fire Ring Obstructed
5. Improperly applied Media

Confirm proper gas pressure (Section 1)  
Remove pilot head and clean orifice. ( Section 8)  
Clean using soft brush (Section 8)  
Confirm no debris or water in ring (Always cover fire pit!)  
See (Section 5)

### Main Burner Turning Off/On Frequently

1. Small Pilot Flame
2. Improperly applied Media
3. Gas Pressure Improper
4. Thermocouple Defective

Remove pilot head and clean orifice (Section 8)  
See (Section 5)  
Gas pressure too low (Section 1)  
Change Thermocouple.

# 10) Replacement Parts

Please see list below for replacement parts as needed. Please contact your known dealer for these parts- if unsure please contact HPC and we will be happy to help you.

## Trough Style:

Component / Model #	24SS50HWI-TRGH	36SS75HWI-TRGH	48SS100HWI-TRGH	60SS125HWI-TRGH	72SS150HWI-TRGH	96SS200HWI-TRGH
Fire Ring	TBSS-24	TBSS-36	TBSS-48	TBSS-60	TBSS-72	TBSS-96
Pan	LFPSS-24	LFPSS-36	LFPSS-48	LFPSS-60	LFPSS-72	LFPSS-96
Flex Line	SSC-HC24	SSC-HC24	SSC-HHC24	SSC-HHC24	SSC-HHC24	SSC-HHC24
Control Box	MVK HW50-X	MVK HW75-X	MVK HW100-X	MVK HW125-X	MVK HW150-X	MVK HW200-X
Cover	TPHC-24	TPHC-36	TPHC-48	TPHC-60	TPHC-36 x 2ea.	TPHC-48 x 2ea.

## Bowl Style Pan:

Component / Model #	13SS90HWI	19SS90HWI	25SS150HWI	31SS300HWI	37SS300HWI-HC	43SS300HWI-HC
Fire Ring	FRS-12	FRS-12	FRS-18	FRS-24	FRS-30HC	FRS-36HC
Pan	570-13	570-19	570-25	570-31	570-37HC	570-43HC
Flex Line	SSC-HC24	SSC-HC24	SSC-HC24	SSC-HHC24	SSC-HHC24	SSC-HHC24
Control Box	MVK HW90-X	MVK HW90-X	MVK HW150-X	MVK HW300-X	MVK HW300-X	MVK HW300-X
Vinyl Cover	FPC-45	FPC-45	FPC-45	FPC-53	FPC-53	FPC-60

## Flat Style Pan:

Component / Model #	18FSS90HWI	24FSS150HWI	30FSS300HWI	36FSS300HWI-HC	42FSS300HWI-HC
Fire Ring	FRS-12	FRS-18	FRS-24	FRS-30HC	FRS-36HC
Pan	571-18	571-24	571-30	571-36HC	571-42HC
Flex Line	SSC-HC24	SSC-HC24	SSC-HHC24	SSC-HHC24	SSC-HHC24
Control Box	MVK HW90-X	MVK HW150-X	MVK HW300-X	MVK HW300-X	MVK HW300-X
Vinyl Cover	FPC-45	FPC-45	FPC-53	FPC-53	FPC-60

## Common Components:

Thermocouple	311-T/C
Igniter Repair Kit	HWI-913/Shield
Pilot Gas Line	654
Blow Out Box	598HWI
Insulation	FPI-13SQ
Remote Control	578-C
Lava Rock	657

# 11) Warranty

## Limited Warranty

Hearth Products Controls Company (HPC) warranties HWI fire pits against manufacturing defects that prevent safe and correct function as follows:

- **Electronics, Gas Valve, & Pilot Assembly: Commercial-6mos; Residential- 1 yr.**
- **Stainless Steel Pan, Fire Ring, & Valve Box: Commercial-1yr.; Residential 3yrs.**

This commences from the date of original sale / shipment from HPC FOB Dayton, Ohio.

This warranty is for parts and in-house (HPC) labor. The defective product must be sent back to HPC with a Return Merchandise Authorization (RMA) issued by HPC for that specific product and any other additional information for the nature of the defect or warranty claim.

The warranty does not cover items that have been damaged by overheating, modification, abuse, or improper storage. Also any labor involving installation or maintenance with the unit is not covered.

This warranty excludes claims for consequential, indirect-collateral expenses arising from product defects or warranty recovery.